

**RECRUITMENT OF VARIOUS TEACHING & NON-TEACHING POSTS IN KENDRIYA
VIDYALAYA SANGATHAN AND NAVODAYA VIDYALAYA SAMITI**

Frequently Asked Questions (FAQ)

Sl. No.	Queries	Answer
1	Fees deduct in account, fee payment status is not "OK"	After successful payment, a Confirmation Page will be generated. If the Confirmation Page is not displayed after the payment, the transaction is considered incomplete, and the amount will be refunded to the candidate's account. In such cases, candidates will be required to initiate a new transaction to complete the payment process.
2	Portal is not allowing them to proceed further due to not meeting essential qualification criteria for the selected post	You might have selected incorrect qualification from drop-down. Since the qualification for some similar type of post(s) in KVS and NVS are not same, check your qualification with that mentioned in the Notification word by word (minutely) for the post you wish to apply. Do not interpret your qualification or the qualification mentioned in Notification, check it word by word. If your qualification is matched word by word with the qualification for a post in KVS, select the post in KVS in application portal and select the qualification shown in dropdown which matches with your qualification. If your qualification is matched word by word with the qualification for a post in NVS, select the post in NVS in application portal and select the qualification shown in dropdown which matches with your qualification. If your qualification is matched word by word with the qualification for a post in KVS and NVS, select the post in both KVS and NVS in application portal and select the qualification shown in dropdown which matches with your qualification.
3	OTP Problem	Please try again after some time. Clear your Browsing History and Login again using your Application Number and password or try on another System/Browser.
4	Duplicate Session Error/History Cookies Remove Error	Please clear your Browsing History and Login again using your Application Number and password or try on another System/Browser.
5	Forgot Password/Forgot Application	Please use Forgot Password/Forgot Application No. option available on the site. Also refer the emails sent to you by system during registration.
6	Photo/Signature is not being not uploaded	Please try again and also check the size and dimension specified of images of Photo/Signature
7	Institution/ University Name not Showing in Form	You can select OTHERS as option available in University/ Board Name drop-down box.
8	I have CGPA mentioned on my marksheet	You should check the formula with your University/ Institution for Marks Calculation or check their website for specific guidelines.
9	Whether I am Eligible to Apply? Relaxation in age / fee/ qualification on account of Category etc.	Please refer to the Notification which is available on official websites of CBSE, KVS and NVS i.e. https://www.cbse.gov.in/ https://kvsangathan.nic.in/ and https://navodaya.gov.in/

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10	Clarification on PWD category & eligibility	Please refer to the Notification which is available on official websites of CBSE, KVS and NVS i.e. https://www.cbse.gov.in/ https://kvsangathan.nic.in/ and https://navodaya.gov.in/
11	In case message is received regarding Discrepancy has been found in your uploaded scanned images of Photo/ Signature	The candidates are advised to upload clear scanned images of latest photograph and signature in JPG format as per the size and dimension specified
12	In case of other department Exam Date clash	You may decide in which exam you want to appear.
13	Exam Date	The candidates are advised to visit only the official websites of CBSE, KVS and NVS i.e. https://www.cbse.gov.in/ https://kvsangathan.nic.in/ and https://navodaya.gov.in/ respectively for authentic information related to this recruitment.
14	Correction in any particular/ Mistake while filling the form.	Please fill the Application Form carefully as the facility for Correction will not be given. Notification which is available on the official websites of CBSE, KVS and NVS i.e. https://www.cbse.gov.in/ https://kvsangathan.nic.in/ and https://navodaya.gov.in/
15	Syllabus/Negative marking	Please see Notification which is available on official websites of CBSE, KVS and NVS i.e. https://www.cbse.gov.in/ https://kvsangathan.nic.in/ and https://navodaya.gov.in/
16	Exam City Selection: No opting to select Exam City.	Will be allotted by System.